

**Terms and Conditions** 

Southwest Coaches and/or Southwest Tour and Travel, hereinafter referred to as SWC/SWTT, a motor coach tour operator and full-service travel agency, disclaims any and all liability for property loss or damage. Any loss of services which may arise out of or sustained for any reason during or while engaged on any tour, whether due to the ownership, maintenance, use, operation or control of any automobile, bicycle, boat, vehicle, hotel/resort, common carrier, or other modes of transportation, accommodation, or attraction activity, for any cause whatsoever.

In addition and without limitation SWC/SWTT, is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services, whether resulting from, but not limited to, acts of God or force majeure, disease, illness, acts of war or civil unrest, revolt, animals, strikes, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation, or for any failure of any transportation mechanism to arrive or depart on time. If there are delays due to weather, flight schedules, or other uncontrollable factors, and you are required to spend additional night(s), you will be responsible for your own hotel, transfers, and meal costs.

SWC/SWTT is acting as an agent for any and all suppliers furnishing tickets, tours/excursions, reservations, and air services and accepts no responsibility for items out of its control. It is the sole discretion of SWC/SWTT to alter or omit any part of the itinerary or change any space, reservations, feature and/or means of conveyance, without notice.

Baggage is always entirely at the owner's risk, and includes but not limited to damage in transit, theft, insects, or loss.

SWC/SWTT is not responsible for delays or inability to travel due to improper identification, expired passports, improper passports, or insufficient blank pages, visas, green card, transit visa, or other documents/immunizations required. Refunds will not be provided in these situations.