



Southwest Tour & Travel

SOUTHWEST COACHES INCORPORATED | TRAVEL SOUTHWEST & GO WITH THE BEST

What you need to know about upcoming SOUTHWEST COACHES, INC./SOUTHWEST TOUR & TRAVEL tours - UPDATED March 5, 2021

We at Southwest Coaches Inc./Southwest Tour & Travel recognize and share the concerns of all our travelers. We consider the safety and security of our passengers and staff members as paramount and would not knowingly place anyone in danger on any of our tours.

We continue to stay up-to-date and are following the advice of our ground operators and government travel and health organizations as we continue to monitor the feasibility for our tours.

Even as news of a vaccine arrives, we remain committed to your good health. It's too early to know yet what protocols will ensure your safety, but rest assured, we will continually monitor all resources.

Southwest Coaches, Inc./Southwest Tour & Travel has now canceled, postponed or re-scheduled all its tours and cruises through May 2021. Please check the individual tour pages for the most up-to-date information.

We have updated our policy on Motorcoach Tour Seating

Passenger seating for Southwest Coaches, Inc./Southwest Tour & Travel motorcoach tours will be limited at this time (subject to change) to allow for social distancing. Seating preference will go to passengers in the order that they sign up for the tour with allowances for passengers with mobility limitations. There will be no seat rotation during the tour at this time. Seating plans may change in response to current conditions.

Frequently Asked Questions

Do I need a vaccine before I travel?

At this time Southwest Coaches, Inc./Southwest Tour & Travel is not requiring either a negative test or vaccination proof but it is welcomed for the peace of mind of your fellow travelers.

Will I need a face mask?

At this time, yes. It is a federal requirement that people wear masks while traveling. Southwest Coaches, Inc./Southwest Tour & Travel travelers are expected to comply with face mask mandates.

Any additional requirements?

All Southwest Coaches, Inc./Southwest Tour & Travel travelers are required to complete a health questionnaire and waiver prior to departure.

What if I get sick and cannot travel on my tour?

If you are unable to travel due to illness, including COVID-19, you are subject to the cancellation penalties as published for your tour. For this reason, we highly recommend that you purchase a travel protection plan.

What if I get sick while on my tour?

If you are unable to continue your tour due to illness, including COVID-19, you are subject to the cancellation penalties as published for your tour and will be responsible for additional costs incurred as a result of quarantine or other restrictions. For this reason, we highly recommend that you purchase a travel protection plan.

The tour or cruise I'm looking for is no longer listed. What does that mean?

Most of the time this means that we've had to cancel or postpone a tour. Please contact us at 1-800-669-1309 to confirm the cancellation or find out about new dates.

What does my Travel Protection Plan cover?

Your Travel Protection Plan covers you should you become ill after purchasing the plan. Cancelling travel due to "fear" of contracting COVID-19 (or the flu or any illness) isn't covered by travel protection plans. Should your tour be delayed, canceled, or interrupted, there would be coverage as specified in the policy documents. If you need a copy of your policy, please call or email us and we will mail one to you.

What if I have Cancel for Any Reason coverage?

Some travelers may prefer to cancel their trip out of concern for COVID-19. For insured travelers who purchased Cancel for Any Reason coverage, we remind you that cancellations must be made 48 or more hours prior to scheduled departure and payment is limited to 75% of the non-refundable trip cost up to the stated plan amount.